SINOVO
workplace solutions

Cloud-Based Digital Workplace, IT Infrastructure, and Security
for Small and Medium-sized Enterprises (SMEs)

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Improved collaboration with less cost & effort for IT

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WHAT?

CONSULTING

Individual advice during your project
Our IT specialists will guide you in choosing the right Microsoft **digital workplace solutions** for your company. Upon request, they'll regularly optimize your chosen products based on your usage, ensuring your efficiency.

Our experts tailor digital workplace solutions and services to fit your business model. Our unique approach includes **modular, scalable packages and optional services** from the Microsoft Cloud.

Advantages of digital workplaces for employees
- Easier access to the information needed for the work
- **Facilitation of mobile, location-independent working**, as all data and work processes are available digitally from any location

- Simple operability and **individual activation of applications**

Advantages for companies
- Provision of a central platform, leading to more **efficient processes and workflows**
- Protected access to applications and **optimal data security**
- **Cost reduction** by, among other things, lowering the operating costs per application by eliminating the costs for own servers in own premises
- **Less time spent on routine and user support tasks** for the in-house IT team – leaving more time for investment
- **Quick troubleshooting** through centralised, standardised systems and processes
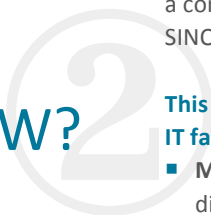
DIGITAL WORKPLACES INCLUDING SERVICE & IT SECURITY

Get highly secure workplaces set up by our experts

With **managed services and IT support**, you ensure **secure and reliable operation of your digital workplaces**, IT infrastructure at all times and have a competent and reliable partner at your side with SINOVO's service desk.

This is how you prevent business-damaging IT failures in your day-to-day business

- **Migration to the cloud & initial set-up** of the digital workplaces
- **Commissioning of the end devices**
- **Service desk** with IT support for employees
- **Mobile device management** (iOS, Android)
- **IT system monitoring** to resolve faults before they reach users

Teamwork & maximum security with Microsoft 365 as a cloud solution

- **Office applications:** Word, Excel, PowerPoint
- **E-mail & calendar:** Outlook with Exchange
- **Workspace for teams:** Microsoft Teams
- **Telephony, video & conferences:** Microsoft Teams, Cloud Voice
- **Cloud storage & intranet:** OneDrive and SharePoint
- **Threat protection:** e.g. Windows Defender Antivirus and Exploit Guard, Office 365 Advanced Threat Protection, Bit-Locker Enforcement
- **Identity & access management:** Azure Active Directory, information protection and data loss prevention
- **Device & application management:** Microsoft Intune

HOW?

IT Security – Have your company protected against cyber attacks

- **IT security consulting:** Pragmatic recommendations for action to significantly increase your IT security level, also with regard to the General Data Protection Regulation (GDPR)
- **Security checks:** Comprehensive security checks with penetration tests and dark web scans
- **Comply with security regulations:** Penetration tests enable compliance with security regulations, e.g. as part of IT-Grundschutz or ISO 27001 in an information security management system (ISMS)
- **Security awareness training:** Practical and interactive training with recommendations for action for your employees to sensitise them to cyberattacks

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IT operation as a managed service for digital workplaces

OUTSOURCING IT FOR SMES: CUSTOMISABLE TO YOUR NEEDS AND SCALABLE

Our services for your IT operations are tailored to meet your requirements. We assess both existing and newly set up IT infrastructures in terms of performance, flexibility, availability, administrative effort, and costs.

WHY?

You choose, we deliver.
- Replace **network infrastructure** with cloud-manageable Cisco Meraki or Ubiquiti UniFi equipment
- **Internet connection** setup/upgrade
- **Migration of clients & servers to the cloud**, installation services, network customisation
- **Provision of storage capacities**
- **Infrastructure & IT operating services** from the cloud with Microsoft Azure
- **Monitoring:** hardware, operating systems, applications and communication lines

- **Remote management** for servers (file, print, mail, backup, virtualisation, terminal services, databases) and networks (switches, access points, firewalls, mail and web security, intrusion prevention, authentication)
- **1st, 2nd & 3rd level support** for IT systems such as servers & operating systems, storage & backup systems, mail systems, networks and databases

Your applications in highly secured cloud data centres.
With **Microsoft Azure**, Azure services can be **highly secured** and **easily integrated into your existing IT environment**.

GET TO YOUR DIGITAL WORKPLACE IN JUST A FEW STEPS

1 Consulting & IT infrastructure analysis: Selection of suitable digital workplace solutions.

2 Selection & migration to the cloud of frequently used Office applications such as Outlook, Word, Excel and PowerPoint. Advantage: Familiar functionalities remain, and collaboration is possible independent of time, place and device.

3 Microsoft Teams as a communication centre for modern project work: In Microsoft Teams, project-related groups can be formed in which files are stored/edited. In addition, all members within a group (of a team) can communicate with each other.

4 Workshop on the introduction of the digital workplace for employees: highlighting the advantages & explaining of the basic functions.

5 Initial set-up and commissioning of the end devices, e.g. laptops.

6 Regular maintenance, remote monitoring & management of the digital workplaces (Windows, iOS, Android): e.g. for hardware, operating system, applications, servers, internet and IT security.

7 Service desk with IT support for employees: Troubleshooting of IT and telephony problems and faults with guaranteed response times.

8 IT Security: We check your company for weaknesses in IT and data security and offer measures to remedy them. We also ensure that security regulations according to ISO 27001 are observed.

WARUM?

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At a glance: Services, your advantages & contact persons

COMPANY NAME & LEGAL FORM:
SINOVO business solutions GmbH

COMPANY SEAT: Bad Vilbel, Germany
YEAR OF FOUNDATION: 1998
NUMBER OF EMPLOYEES: >80

CUSTOMERS: Kleine, mittelständische
Unternehmen (KMU)

SERVICES (EXCERPT):
- IT infrastructure expansion and upgrades
- Migration to the cloud & initial set-up of digital workplaces
- Commissioning of end devices
- Service desk with IT support for staff/users
- Managed desktop services
- IT operations
- IT security

DIGITAL WORKPLACE
The digital workplace is a central work platform that is mobile and accessible on various devices (e.g. PC, laptop, mobile phone, etc.) regardless of location. It enables cross-disciplinary collaboration without media discontinuity.

ADVANTAGES FOR COMPANIES
- Secure, protected access to applications & optimal data security
- Cost efficiency & reduction
- Always up-to-date applications with minimal or no update effort

CERTIFICATIONS:
- Quality management according to ISO 9001
- Information Security Management System (ISMS) according to ISO 27001
- Microsoft partner in the cloud sector

WHO?

CONTACT & POINT OF CONTACT

YOUR CONTACT PERSONS

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